



# **Taranto Systems Ltd**

***Parking Management Solutions***

# ABOUT US

Taranto Systems' Traffic Support team has more than 50 employees located across the UK. We work with our clients in a personable, engaging and collaborative way. Taranto customers benefit from our UK team's professionalism and specialist local knowledge; as well as the security, stability and investment in development which comes with being part of a large global organisation.

***We provide fully-integrated business processing and enforcement IT solutions to public authorities across the UK.***

Our products are planned, designed, developed and supported in-house, allowing us to offer our clients an unrivalled combination of in-depth sector insight, leading technology and superior parking management software design skills..

Our core software product is called Taranto. This versatile intelligent solution offers fully automated end-to-end notice processing, in line with statutory legislation requirements. It has several additional modules which allow our clients to fully manage every aspect of their traffic and parking enforcement operations.

With a vast amount of experience in the parking sector, Taranto has been supporting the enforcement market for over 20 years and is an authorised DVLA Bureau. With award-winning services, we have become a market leader in the provision of parking processing systems, congestion charging, road tolling, and low emission zone enforcement systems and services.

Taranto is a member of the British Parking Association (BPA) and the International Parking Community (IPC); these memberships enable us to stay up to date with all parking news and sector market trends.

## ***Our memberships and professional associations***







## Our TEAMS

### **Development team**

Our development team is responsible for the maintenance, enhancement and innovation of Taranto's parking enforcement system Taranto. The team is made up of analysts, software developers, testers and quality assurance technicians with over 20 years' experience in this sector.

### **Sales team**

Our sales team has significant experience in the parking sector, enabling them to build effective relationships with new and existing clients and ensure everyone is kept up to date with the latest software and industry news.

### **Project team**

Our project team has experienced project managers that have either PRINCE2 or APM certifications and are responsible for managing every aspect of a Taranto implementation. Our project technical consultants configure, test and support Taranto through the implementation period.

### **Service delivery team**

Our service delivery team provides highly effective technical support and first-class customer service through our service desk. This platform is underpinned by a wealth of skills and experience in both the Taranto product and parking legislation.







## Key PRODUCTS

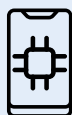
*Our parking enforcement system Taranto is designed to meet the requirements of our clients and members of the public; delivering excellent customer service as well as significant efficiencies. Various aspects of the system will underpin all enforcement requirements.*

### Our key products:

- ✓ Taranto Mobile (hardware)
- ✓ Taranto Mobile (software)
- ✓ Taranto Self-Serve Websites
- ✓ Taranto Fleet Bureau
- ✓ Taranto Track
- ✓ Taranto Back Office
- ✓ Taranto Permits
- ✓ Taranto Blue Badges
- ✓ Taranto Debt Management
- ✓ Taranto Reports

**british  
parking  
awards**





### **Taranto Mobile (hardware)**

The Taranto Mobile app is compatible with a wide range of Android devices, meaning our customers have the flexibility to select the most cost-effective solution.



### **Taranto Mobile App (software)**

The Taranto Mobile app has been designed to drive both on-street and off-street efficiencies, focusing on increasing the accuracy of recorded information, while also reducing the time civil enforcement officers (CEO) spend performing individual enforcement actions.



### **Taranto Self-Serve Websites**

Taranto Self-Serve websites are designed to look like the client's own. Our customer-facing application web pages not only shift the administrative burden onto the public, but offer the end user 24/7 access.



### **Taranto Fleet Bureau**

Taranto digitizes the exchange of any PCN-related correspondence and automates the Transfer of Liability process by using a central bureau populated by hire and lease companies, delivering savings in time and money.



### **Taranto Track**

Taranto Track helps our clients manage their operations efficiently and effectively by providing monitoring, analysis and tracking of on-street activity. This is presented geographically on Google Maps, allowing detailed historic and real-time analysis.



### **Taranto Back Office**

Taranto's Back Office solution offers fully automated, end-to-end notice processing. Additional modules underpin all aspects of on and off-street parking management, including Taranto Workflow, a virtual task allocation tool.



### **Taranto Permits**

Taranto Permits eliminates onerous administrative demands and encourages customer self-service. It is highly configurable, offering a wide range of permit types with eligibility criteria and tiered pricing based upon CO2 emissions.



### **Taranto Blue Badges**

Taranto allows for Blue Badge applications to be processed in line with relevant legislation to meet government standards and requirements. This module offers an all-encompassing system for managing this application.



### **Taranto Debt Management**

Taranto's Debt Management Console indicates the probable outcomes for debt recovery based on a vehicle's history. If recovering the debt looks unlikely the debt is cancelled prior to registering it.



### **Taranto Reports**

Taranto offers an array of standard reports. In addition, our 'Query Builder' module has been designed to enable our customers to create their own reports to reflect specific operational and analytical requirements.



Taranto has a diverse range of clients in both the parking and tolling markets. Taranto is used by over 60 central and local government organisations across the UK and is the most commonly used enforcement system in London.

Taranto is deployed into some of the UK's most strategically significant enforcement schemes including Transport for London's London Road User Charging schemes, the Dartford FreeFlow, the Mersey Gateway road toll and the DVLA national Vehicle Excise Duty enforcement scheme.

***Taranto is the UK market leader by penalty charge notice (PCN) processing volume.***

**8 million +**

PCNs are issued via **Taranto** in the UK each year

**3,000 +**

users currently rely on our **award-winning** software

**Taranto**

is used to enforce the world's first 24-hour ultra-low emission zone

### ***Tailored and flexible training***

We have years of experience in delivering Taranto system training for our new and existing users and successfully deliver go-live, refresher and ad hoc training to hundreds of local authority staff each year. Our dedicated training team is responsible for working with our customers and our own project managers to ensure a smooth transition to Taranto, by tailoring our training approach to suit the unique needs of each organisation and its people. Training doesn't finish at go-live, refresher training is provided if required and the team can visit to provide ad-hoc training.





## CUSTOMER FEEDBACK

"Since the introduction of the Taranto system to Ealing Council's various back office and CEO functions, we have worked very closely with Taranto staff who have provided an excellent service, they have been and are still very responsive and always available to our requirements. The service provided has been exceptional at all levels. Taranto is just as ambitious as Ealing to continually improve functions for our staff and customers."

***Gina Cole,  
Head of Parking Services,  
London Borough of Ealing***

"Many of the processes that once relied on physical notepads can now be undertaken using Taranto Mobile. This has helped streamline the council's processes significantly, offering efficiencies that we could not use prior to installing Taranto."

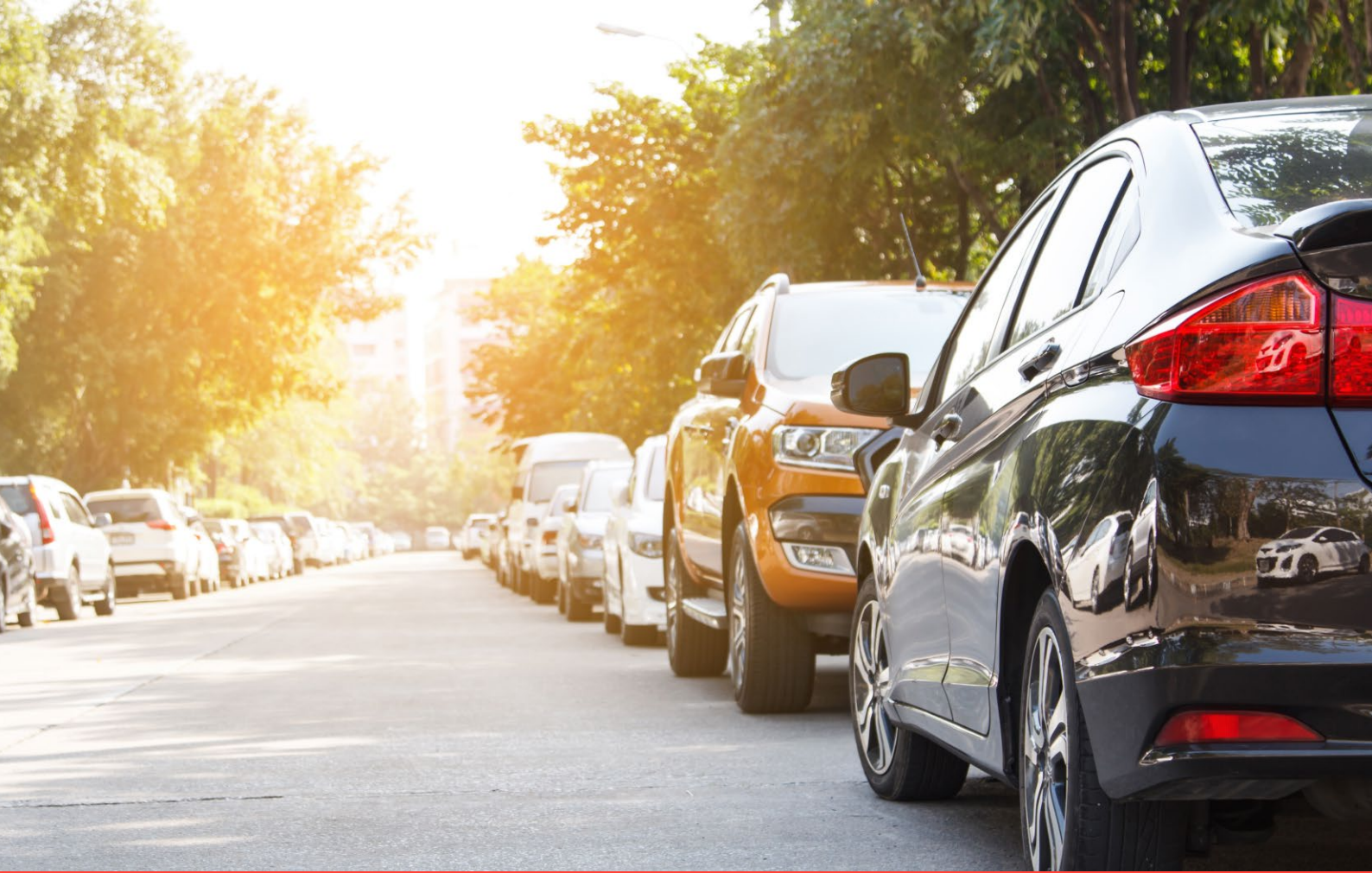
***A spokesperson for Blackpool  
Council's Parking Services***

"Taranto Mobile really helps the council ensure compliance across the city. The app has everything in one place and CEOs are able to determine quickly when scanning a vehicle if it is authorised to park as the app integrates with Taranto Permits and also our cashless parking provider."

***Patricia Wilkinson,  
Group Manager, Parking & Bus  
Lane Enforcement, Manchester  
City Council***







**CONTACT**

[www.tarantosystems.com](http://www.tarantosystems.com)  
[sales@tarantosystems.com](mailto:sales@tarantosystems.com)