

Taranto Systems Suspensions Online



Taranto's solution helps local authorities around the UK allocate, maintain and deal with suspension orders and all the associated work. The system's unique Order Management module drives efficiencies across both the application process and back office management of suspensions and other permissions by facilitating selfserve use for small orders, and offering unparalleled flexibility for large orders.

Website

Our self-serve suspension application website has been designed in close collaboration with our local authority experts and with the end user in mind. The simplistic style is based on government websites and allows users to quickly and easily make an online application. The direct integration with Taranto means the back office is instantly updated. Users can even show the back office the location they want to suspend using Street View, reducing avoidable contact and speeding up the application process.

Taranto reduces the time taken to manage suspensions by making both large and small requests easier to deal with.

Back office

Taranto can combine suspensions with other on-street permissions into orders, helping local authorities deal with large orders from larger customers. The system improves the back office processes of providing suspensions by clearly allocating different jobs to different users. Suspension notices can be put out whilst the new applications are being reviewed, and all information is viewable by civil enforcement officers (CEO) in real-time.

Taranto Mobile

Suspensions in Taranto are also actionable on the handheld. Not only are active suspensions shown in-app as a CEO scans a VRM, but the application also features a real-time worklist that staff can utilise to view upcoming suspension jobs, along with any additional information. When done, users can send evidence to the back office, and mark the job as done, right in the app.

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Taranto