

Software to support parking operations

Taranto is the market leader in the provision of notice processing systems to assist clients in managing their parking operations.



12+ million



7,000+ system users







Taranto

Taranto offers a cutting-edge notice processing application that is deployed in a range of local authority environments throughout the UK. The web-enabled, user interface allows back-office staff to view and action a Penalty Charge Notice (PCN) as it progresses through its lifecycle.

Clients can be assured that by using Taranto they will receive:

Continuous Innovation: A solution that is receiving continued internal investment

High-Level of Customer Service: High standard of remote and onsite support.

Minimal Risk: A proven notice processing software.

Flexible and Scalable: Software that is used in a widevariety of different sized environments.



Low risk

over 10m records migrated in last 3 years



Scalable

clients range from 8-1,000+ users



Complexity

supporting the world's first Ultra Low Emission Zone



Innovation

BPA Award Winner

Benefits

Android: Issuance software is delivered on cost-efficient android devices offering huge monetary savings for Councils compared to "traditional" units.

Automation: Users can focus on other areas of customer service by relying on the system to complete various tasks including:

- Evidence pack creation
- · Vehicle keeper enquiry generation and response processing
- Incoming correspondence allocation

Web enabled: Greater opportunity to introduce remote working without the need for third-party licences.

Google tracking of Enforcement Officers: Real-time and historical mapping including heat-maps of issuance 'hotspots'.

Unique graphical user interface: Users can customise certain aspects of the interface.

Internal pre-debt registration tools: Certain cases can be excluded from debt-registration to save time, effort and cost in pursuing debt that is unlikely to yield a return.

Maximise collection rate: Links to European Debt Recovery Agencies as well as domestic.

Multi-purpose: Taranto offers functionality for permits, street furniture, highways licences, fixed penalty notices and CCTV - offering more than just PCN issuance software.

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