

Taranto

SurePark

The parking management and enforcement solution for private car park operators

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A Taranto Solution

SurePark – The parking management and enforcement solution for private car park operators

SurePark provides a complete end-to-end solution for parking enforcement aligned to private parking legislation, enabling approved operators to maximise parking revenues and improve efficiency.

SurePark automates notice processing to reduce manual input and minimise errors. The solution enables car park operators to process all aspects of the enforcement lifecycle including notices, appeals and challenges.

Designed by Taranto, the market leader in parking enforcement solutions, with input from leading car park operators, SurePark offers comprehensive functionality to deliver effective car park management and enforcement. Taranto's experience of parking enforcement gives approved operators the confidence of compliance with parking legislation and the Code of Practice.



Effective, Flexible Car Park Enforcement Management

SurePark covers the entire lifecycle of car park enforcement: from setting up individual car parking parameters and policy, to issuing penalty tickets, handling appeals and processing payment and collections. SurePark's flexibility enables car park policies to be standardised across multiple car parks or configured for individual facilities, in line with pricing and operating hours to improve efficiency.

SurePark is a modular solution, allowing operators to select the modules that best suit their needs.

Review Client

SurePark improves accuracy and reduces manual input with an intuitive Review Client that links directly to the back-office system. The Review Client enables back-office administrators to check for parking contraventions and includes tools to map out camera positions and manage enforcement remotely from the back-office.

SurePark Mobile

SurePark empowers parking enforcement on-site. Parking enforcement wardens can use the latest Android handheld phones with integrated printing facility to accurately record all the necessary information for enforcement. Use SurePark Mobile to access the DVLA database to check VRMs, enabling PCNs to be issued quickly and easily. SurePark enables photographic evidence to be integrated with notes and follows the latest procedures in line with the Parking Code of Practice.

SurePark Correspondence

Workflow is designed to minimise manual correspondence handling and prevent backlogs of unanswered correspondence. The inbuilt letter writing solution enables users to easily generate an appropriate response.

SurePark Kiosk

An intuitive interface to register a VRM, enabling permitted parking and whitelists. Kiosk automatically identifies parking sessions and enables penalty enforcement for overstays.

SurePark Permits Plus

A more comprehensive solution to manage parking permits, enabling customers to self-serve, purchasing permits and vouchers online. Permit applications and renewals link directly to SurePark Back-Office and Reports, allowing administrators to analyse customer behaviour and personalise offers to attract and retain regular users.

SurePark Reports

Create reporting dashboards to analyse car park KPIs using Taranto's powerful reporting functionality. This includes templates for standard reporting as well as easy to use custom reporting using Query Builder.

SurePark Self-Service

Customer-facing front-end portals can be customised and branded for car park operators, enabling them to offer dedicated payment portals for an improved customer experience in viewing and paying penalty notices. This easy to use facility encourages payments, improving revenue generation.

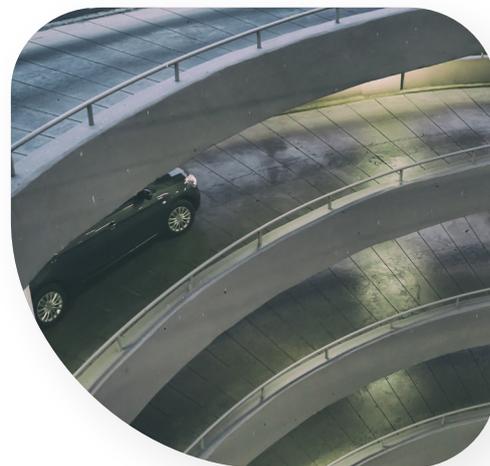
Fleet Bureau

Fleet Bureau is a powerful tool that can be integrated into SurePark to automate the lengthy Transfer of Liability process for lease and hire vehicles, enabling faster PCN payment.

Proven Technology

SurePark incorporates all the benefits of Taranto's proven technology platforms using Microsoft Azure cloud-based, platform-as-a-service solution for ease of maintenance and simpler upgrades.

- Access powerful new functionality quickly, easily and without disruption.
- Experience far greater resilience and security.



Seamless Integration

SurePark easily integrates with existing industry standard applications such as cameras, ANPR systems, payments and collections for a fully functioning, integrated enforcement management platform.



Delivery

Taranto's Professional Services team provides full project management to enable smooth transition to the SurePark platform. Data is easily migrated to ensure continuity once SurePark is live. Our in-house training team delivers a comprehensive training programme to enable your team to get up to speed with the new system and rapidly appreciate SurePark's benefits. Taranto's Service Delivery Desk supports clients on a daily basis, providing a continuous, stable technology platform.

Innovation

Taranto is renowned for its innovative approach to parking enforcement, with a focus on constant improvement and innovation. Our cloud-based platform offers stability, resilience and security, with proactive resolutions.

Taranto Systems is the leading provider of parking enforcement solutions with over 20 years' experience of delivering parking solutions. Taranto works with private and public sector clients to ensure efficient car parking management, keeping the UK's towns and cities moving.

Over 16 million PCNs and 3 million permits are issued a year using Taranto's Parking Enforcement Solution.

Taranto is part of Modaxo – a global organisation bringing together businesses from across the international Volaris Group that collectively focus on advancing new technologies and innovations for transportation. The global reach and financial stability of the Volaris Group gives our clients the confidence that our platforms are fully supported with a wide range of resources for effective product and service delivery.

Videovalve



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